

Participant Testimonials

Below are samples of written comments from training program participants:

- *“You are uniquely skilled to do what you do. Your personality on top of experience, training and skills delivers a great product. Looking forward to working with you again.”*
- *“Many thanks for coming over and spending 3 days with us. We are very appreciative of all of your help and counsel. I think you have helped us to talk through areas of importance to us and all of us definitely learned from the experience.”*
- *“We want to thank you for yesterday's training. It was extremely useful and interesting information. As I mentioned, you provided us with numerous, significant and valuable insights.”*
- *“Very knowledgeable, she should be brought back to educate many others! Overall, I loved the course. It was a great experience. Thank you!”*
- *“Heather is professional, knows her material, and knows how to train.”*
- *“She is awesome.”*
- *“This class was very well done from start to finish. Heather is one of the best trainers I have had. It was very interesting and informative, and I wish all employees could have this class.”*
- *“She was great. There's lots of information that will help when I am supervising. I will definitely use it in my relationships with co-workers! I enjoyed the class and hope others are given the chance to attend.”*
- *“Every aspect of this class was wonderful. I was referred by fellow co-workers who loved the class. I have learned a lot. I enjoyed it all. I learned a huge amount in one day. The class was fast-paced, fun and very educational. It is something I could use today! Thank you!”*
- *“I do a lot of training for others, and as a result, am probably over-critical of others, but I think Heather not only teaches wonderfully but she clearly has a thorough command of the subject matter.”*
- *“Excellent handouts and topics. Heather kept class on task all day. Her training skills are excellent. This class will make me a more productive worker. Lots of info—kept me extremely interested all day.”*
- *“Heather is a great instructor with great instructional materials”...“I like the handout and workbook. She was very positive about everything and very helpful”... “I'll use this information to better myself in my everyday position whether at work or at my home/personal life.”*

- *“Heather was GREAT! One of the best trainers I have ever had. She brought a lot of value. I am impressed with her knowledge base and her ability to communicate so well—A++!!!”*
- *“This teacher was the best teacher I’ve had so far! She was very thorough despite the content being difficult. She helped the difficult parts to be clear and understandable for the young and mature.”*
- *“Heather really had the entire class involved in all the exercises. She was organized and a terrific teacher.”*
- *“Heather is an excellent teacher and trainer. This is a valuable class and should be required for all supervisors.”*
- *“I learned how to help myself in order to help others. I now understand more about different groups of people and their communication styles. Heather was very focused on the subject matter and very confident about the subject matter.”*
- *“This class is great and should absolutely be a part of our organization’s [mandatory] training curriculum. Heather is very knowledgeable on this subject, and was a motivational instructor. I look forward to more of her classes.”*
- *“I must say that this has been the best class I have participated in. Everything was great! Dr. Keller made a professional and clear presentation. I could tell everyone in the class was impressed.”*
- *“The instructor is very knowledgeable and kept the class moving and alert. Plus she has a speaking voice that doesn’t bore the class—there is laughter about things discussed. I will use the information I learned from this class in the office, in school, and in day-to-day life.”*
- *“This class was very interesting. I have learned a lot”... “The workbook is helpful. It will be used as a reference guide for future correspondence. I enjoyed the class!”*
- *“Examples were genuine and enlightening”... “This is the best training I have had”... “Will recommend to fellow coworkers”...*
- *“Heather is the perfect combination of perky and professional!”...“I loved it!”*
- *“Great motivator”... “Charismatic”... “Energetic”... “Engaging”... “Fun”... “Eye-Opening”*
- *“Enthusiastic”... “Excellent”...“Outstanding”...“Interesting”... “Fantastic”... “Super!”*
- *“Very credible”...“Informative”... “Knowledgeable”... “Smart”... “Professional”*
- *“Approachable”... “Articulate”... “Competent”...“Good Communicator”... “Awesome!”*

Please note client references and training program evaluations can be provided upon request.